



**Caldwell Butler**  
& Associates



**Rick Collett, FACHE, MHA**  
Lean Cost Recovery Expert

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## Rick Collett, FACHE

Rick Collett is an expert in hospital operations and brings 20+ years of experience in improving healthcare operations. He is an expert in applying advanced analytical methods to healthcare processes to ensure leaner operations and improved patient flow. Rick understands the practical application of Lean-Six Sigma methods for eliminating waste, improving patient flow, reducing medical errors, cutting cycle time, and eliminating other forms of waste. During his career, Rick has been responsible for daily hospital operations and has led financial turnarounds resulting in millions of dollars in tangible cost recovery. In addition, Rick brings experience in the application of Caldwell Butler & Associates proprietary methods for increasing accountability, reducing barriers to change and achieving speed of implementation. These include the application of the 100-Day Workout, Rapid Cycle Testing, SIPOC Team Methods and In-Quality Staffing.

Prior to joining Caldwell Butler & Associates, Rick worked with notable healthcare organizations such as Phoebe Putney Memorial Hospital, Hutcheson Medical Center and Hamilton Medical Center. This rich background provides Rick with experience as a senior leader in hospital operations, ancillary departments, home health/hospice, and rehabilitation services. He now uses these experiences in his role as Managing Principal at Caldwell Butler & Associates to bring clients more efficient operations.

- Turn around management
- Improving staffing and labor productivity
- Removing waste from organizations
- Increasing patient flow
- Clinical expertise in imaging and ancillary procedures
- Redesign processes to achieve greater efficiency
- Implement technology for leaner operations
- Integrating Lean methods into new hospital construction
- Experienced healthcare professional

## Experienced quality professional

Rick received his Masters in Healthcare Administration from Armstrong State University, Savannah, Georgia. His education also includes a Bachelor of Arts in Health and Exercise Science from Furman University, Greenville South Carolina.