



**Caldwell Butler
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Chip Caldwell, Chairman

Chip Caldwell, Chairman of Caldwell Butler & Associates, has helped hundreds of clients increase productivity, maximize patient throughput and improve patient satisfaction. He is a thought leader in healthcare quality and performance improvement methodology. His expertise includes the effective deployment of advanced methods to improve accountability, implementation and speed of organizations. In addition Chip is an expert in apply methods such as Lean-Six Sigma to improve cost position improvement, achieve financial turnarounds and increase patient throughput optimization.

Thought-Leader in Health Care Cost of Quality Recovery

For the past decade he has served in leadership positions in the quality community including the Baldrige Foundation Board Support Team as well as the healthcare representative on the U.S. Quality Council. His books are widely read by hospital board members, senior leaders, middle managers and health administration students. His more notable publications include:

Mentoring Strategic Change in Health Care: An Action Guide

The Handbook for Managing Change in Healthcare

***Medication Safety and Cost Recovery: A Four-Step Approach for Executives,**
co-authored by Charles Denham, MD*

Lean-Six Sigma: An Executive Guide for Improving Cost and Patient Throughput

Extensive Experience in Hospital Operations

Chip brings extensive practical knowledge of hospital operations and has served in numerous leadership positions including:

- **Senior Vice President, Premier Performance Services**
- **Senior Health Industry Executive, Juran Institute.**
- **President, HCA Atlanta Health System**
- **President/CEO, HCA West Paces Medical Center in Atlanta**

Internationally Recognized Speaker

Chip is an internationally recognized speaker and keynotes many leading conferences, including the National Patient Safety Summit, Evidence-based Medicine Summit, JCAHO, AHA, Institute for Healthcare Improvement, Australia Minister of Health Conference, National Healthcare Forum and Ontario Hospital Association. Chip was selected by the European Organization for Quality to head the European Demonstration Project in December 1994. As a recognized author, he has served on the editorial advisory boards of ACHE's Health Administration Press, Aspen's Quality Management in Healthcare, Quality Progress and the AHA's National Healthcare Forum.

Preferred Trainer and Executive Coach

Chip is the leading executive faculty on the effective use of Lean-Six Sigma in healthcare for ACHE and ASQ. Chip has personally trained over 10,000 executives in such prestigious organizations as IBM, Veterans' Administration, PruCare, Kaiser, the U.S. Navy, Premier, VHA and ASQ.