



## Jayne Chancellor, FACHE

Jayne Chancellor is a former Chief Operating Officer of a Level II Trauma Center and VP of Performance Improvement. With 12 years of executive experience in the for-profit healthcare industry, her passion is developing patient-focused and cost-effective solutions and educating front line leaders to sustain improvement.

With extensive experience in executive leadership, both local and system-level, Jayme is an excellent partner for facility leaders and understands their perspective. Her specific expertise ranges from labor management to operational throughput to strategic planning and revenue enhancement.

Jayne brings experience and skills in the following areas:

- Executive Operational Leadership
- Leader Development and Change Management
- Workforce Planning and Management
- Productivity Optimization
- Financial Analytics and Performance
- Innovation in Throughput
- Strategic Planning

Having served as a C-suite member within a hospital system, Jayme can relate to the challenges and pain points experienced by clients. She has an unshakable drive to discover cost-effective solutions and offer sustainable improvements, all while forming authentic connections. Jayme's strategic mindset and attention to detail allow her to leverage data for quality decision making. She has achieved impressive results in the areas of reducing labor spend, surgical volume growth, and capitalizing on market share opportunity. Jayme's experience as a regional vice president for HCA's Performance Improvement team empowered her to lead critical strategies, including labor management, premium pay controls, emergency department throughput, surgical services throughput and bed management.

Jayne holds a FACHE credential (Fellow of the American College of Healthcare Executives) and is Six Sigma Black Belt certified. She earned a Bachelor of Science in Industrial Engineering from the University of South Florida and a Master's in Business Administration from the University of Tampa. Jayme's known for her enthusiastic energy and permanent smile on her face. You'll find her enjoying a good book or boating on Florida's west coast. She resides in Safety Harbor with her husband and son.



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Adjunct Faculty

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- Results-focused executive
- Energetic with a strategic mindset
- Positive leader and effective communicator
- Promotes collaboration and provides data-driven solutions

University of Tampa, MBA

University of South Florida, BS  
Industrial Engineering

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