



Mary B. Bobertz, RN, MBA, FACHE, Nursing Coach

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Mary B. Bobertz, RN, MBA, FACHE

Mary Bobertz is Managing Principal of Clinical and Operations at Caldwell Butler & Associates. She has a proven track record of success in clinical and hospital operations, executive leadership, achieving significant results as a performance improvement and financial turnaround expert.

Mary brings over twenty five years of hospital leadership experience having served in multiple hospital executive roles including Vice President Patient Care and Chief Nurse Executive, Vice President Strategy and Marketing/Chief Implementation Officer, Interim CEO and Interim Chief Nurse Executive. Her background as a performance improvement expert includes 8 years as Vice President, Operations Improvement for small, mid-size and large hospitals across the Catholic Health Initiatives (CHI) system. During her tenure with CHI, her work spanned from leading department level PI initiatives to comprehensive organization wide performance improvement and turnaround engagements that delivered significant cost savings. Mary most recently served as Managing Director with Hunter Partners, LLC as a performance improvement and financial turnaround expert where she developed and led the clinical resource management implementation and labor resource management engagements.

Expert in Improving Clinical Operations

Mary combines this unique set of skills and experience to improve clincial operations while increasing operating margin. Mary's experience and skills include:

- Proven experience in achieving both clinical and operational improvements while achieving significant margin improvement
- Clinical insights into process improvements and redesign as experienced executive nurse leader
- Building effective relationships with physicians, clinical staff and all levels o management
- Motivativating and energizing leaders to achieve goals
- Practical experience as a Clinician and Executive Nurse Leader
- Expertise an insights in clinical process redesign
- Experience in a variety of hospital and healthcare settings
- · Deployment of new models of nursing care
- Application of Lean methods to reduce waste and improve labor deployment

Experienced Quality Professional

Prior to joining Caldwell Butler & Associates, Mary has a Bachelor of Science in Nursing from the College of St. Benedict in St. Joseph, MN and a Master of Business Administration, Concentration in Health Care Management, from the University of Connecticut. Mary is trained in several methods of performance improvement including Six Sigma Black Belt, and is certified in Change Leadership methodology and the Lean method of process improvement. Mary is board certified in Healthcare Management and is a Fellow with the American College of Health Care Executives.