



Shelly DeVore, RN, DNP, FACHE

Managing Principal

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Shelly is a high-impact healthcare management professional providing executive consultation and coaching for large, complex projects, process or change initiatives. She is an expert in identifying root causes of issues and translating complex problems into clear, actionable steps, which align with strategic goals. Known for the ability to build high performing teams, which adapt to change quickly and are inspired to increase patient satisfaction, improve outcomes and margins, Shelly leads with a keen understanding of how to add value through eliminating waste and enabling technology.

With over 30 years of healthcare experience, Shelly brings expertise in hospital operations for hospitals and health systems ranging in size from 25 beds to a multi hospital system including academic and community hospitals. Shelly has worked with physicians to develop processes necessary for a newly formed accountable care organization, including physician office practices.

Shelly brings experience and skills in the following areas:

- Strategic Planning and Alignment
- Hospital Clinical Leadership
- Team Powered Value Based Clinical Processes
- Population Health Process Development
- Workforce Planning
- Clinical Technology and EHR Implementation
- Clinical Program Design Incorporating Change Acceptance

Shelly has served in multiple hospital leadership positions throughout her career in healthcare. Most recently, she was the Vice President of Clinical Improvement for BJC HealthCare, leading a team to improve the clinical processes and implement technology. Prior to this position, Shelly joined BJC HealthCare as the Chief Nurse Officer for Progress West HealthCare Center; a greenfield hospital opened in 2007. Shelly's leadership as the CNO for Memorial Hospital and Health Care Center in Jasper, Indiana, assisted the hospital to reach top patient satisfaction scores. Shelly also served as Director of Quality Improvement and Director of Emergency Services for Memorial Hospital.

Shelly received her Doctorate in Nursing Practice from Rush University, Chicago, Illinois and a Master's in Nursing from Evansville University in Evansville, Indiana. She is a National Patient Safety Leadership Fellow with the American Hospital Association and HRET.